Today Counting Opinions has released a number of updates to the RC Configure, Front-end Registration form and RC Admin views.

RC Configure

Authentication Update

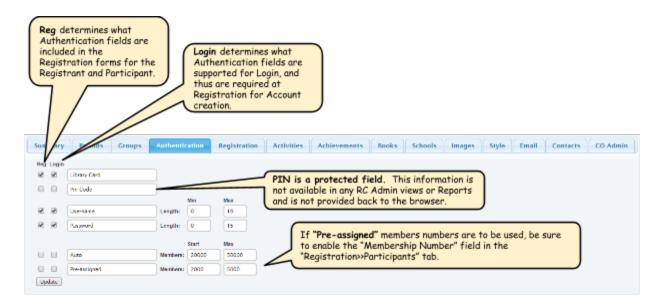
The Authentication tab has been updated to support a new Accounts workflow. User accounts are no longer distinguished as needing to be Authenticated by ILS look-up or Virtual Account. This new approach simplifies the Registration process by reducing the number of steps, and streamlines the workflow especially for Registrants that are themselves Participants.

User accounts apply to all users -- Registrants and Participants.

The Authentication tab includes settings for how accounts are created at the time of Registration (Reg) and in turn what credentials are used or are required for both Registrants and Participants to Login.

Registration still includes Authentication via ILS look-up when LibCard or LibCard/Pin and a SIP/API connection is configured/enabled.

At least one combination of libcard/pin, username/password, member_id must be configured for Login and thus is <u>required</u> for Registration (Registrant and Participant). If all authentication combinations are enabled for Login then all will be <u>required</u> for Registration (Registrant and Participant).



If set as a Reg option, Members numbers can be auto-generated or provided at Registration time, and optionally may or may not not be used for Login.

Auto member numbers will be generated for accounts (both Registrant and Participant) Pre-assigned member numbers, if also enabled for Login and/or an option at login time, will be required for Registration (i.e., for both Registrant and Participant). So, if a Registrant is registering 3 participants, 4 membership numbers are required (Registrant (1), Participants (3)).

Periods

A new Periods tab has been added to the RC Configure interface. The Period tab enables Reading Clubs to be defined by the start/end dates that the Club is offered, and to determine the start/end dates for Registration, as well as the start/end dates for Activity. Periods enable Clubs to recur based on the same configuration and thus creates comparable data, as well as opportunities to follow returning registration and participation.

A period select list has also been added at the top of the RC Configure screen, to the right of the Reading Club select list. The Periods select list offers, by Period Name, the Periods that have been created in the Periods tab for the selected Reading Club. By selecting a period, any updates made to the configuration settings are applied to the selected period.



Periods - Test Mode

This feature is planned to be released in the coming days. A release note will accompany the release of this feature.

Re-ordering of Tabs

Tabs for Periods and Groups have been moved closer to the beginning of the tab list. This order better reflects the sequence for planning and configuration of the Reading Club(s).

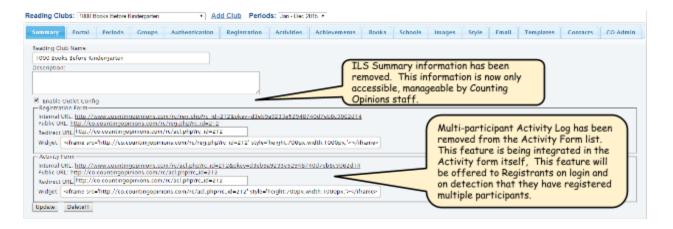
Summary Tab Update

ILS Configuration Summary - Removed

Summary tab no longer includes summary of ILS SIP2 or API information. The date format field has also been removed. These settings and information can only be accessed by Counting Opinions staff.

Multi-participant Activity Log URL - Removed

Multi-participant Activity Log URL has been removed from the Activity Form list. This feature is being integrated in the Activity form itself. This feature will be offered to Registrants on login and on detection that they have registered multiple participants.

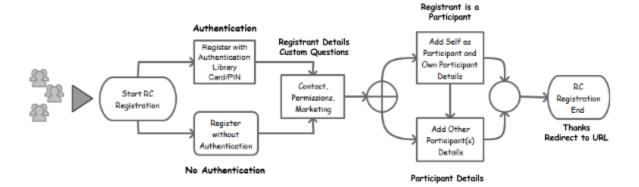


Front End Registration

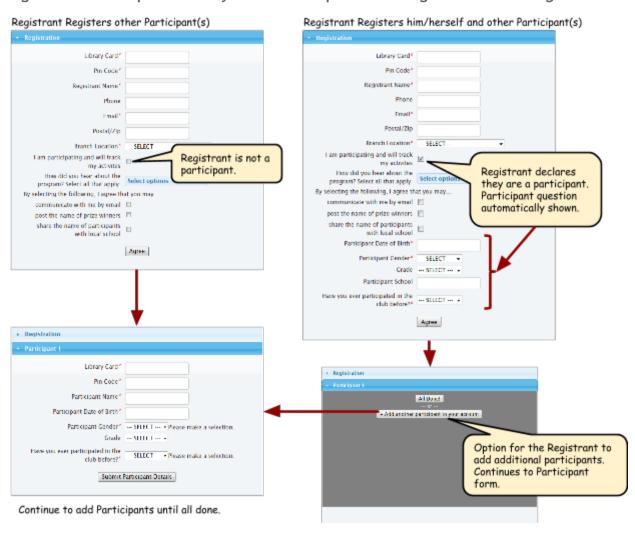
Registration Process and Form Update

The Registration form has been updated to streamline and simplify the Registration and authentication process for Registrants registering him/herself, another person or other person(s). The initial on screen prompt to choose Library Card or Virtual Account authentication has been removed and the authentication options for Registration and Login (i.e., future access to the Activity Tracker) have been add directly in Registration form. These changes better reflect the Authentication options (described above), and better support the possible configuration combinations therein, and gives a more simplified and intuitive, step-by-step process for Registrants to understand their options for Registration; whether the configuration supports Registration of him/herself, another person, and/or other person(s) in the selected Reading Club.

The following is a mock-up of the new workflow.



Registration Example - Library Card/PIN required for Registration and Login



RC Admin Views

Accounts

Virtual Accounts has been replaced by a new Accounts view. The Accounts view gives a view of <u>all</u> Accounts that have been created independent of which Reading Club the user may have registered for or participated in, or which period the account was created.

Signup

The Signup view shows the list of account holders that have signed up (Registrant and/or Participant) for the selected Reading Club, Period and Location.

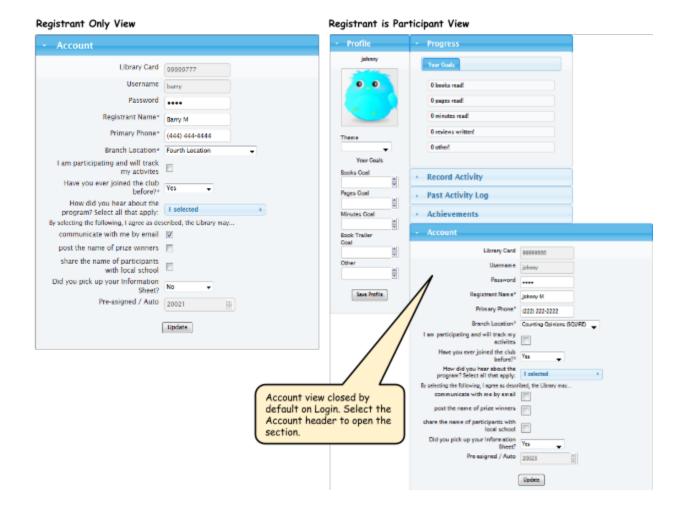
Registrant and Participant RC Admin View Updates

Registrant and Participant Admin Views now include all account information related to each Registrant or Participant for the Reading Club, Period, and/or Location which these account holders have registered.

Activity Log - Update

Registrant Login through Activity Tracker

Registrants can now Login through the Activity Tracker to view their account details and, if they also declared that they are a participant (Registrant is Participant) for the selected Reading Club, they can add/review their activity, as well as view/update their account details, including Password. (Note: Password must be enabled for Reg and Login in the Authentication tab for this feature to be enabled).



Upcoming Updates - Soon To be Announced

Periods - Test Mode

- Users created in test mode will be designated test, and subsequent activity added/managed will also be attributed as test data.
- This mode will enable testing of configurations and any test accounts and data created as test will be excluded from reports when "test" mode is disabled.

Unified Registration and Login

- A single URL will replace the separate Registration and Login URLs for the Registration form and Activity Log forms respectively. This will further simplify the Reading Club implementation process and make more apparent the options available to New Registrants or Past Registrant(s).
- As a past Registrant, these users will be enabled to Login and Register themselves and/or their Participants (previously registered or add new) in Clubs they have previously registered/participated or New clubs that they have not previously

- registered/participated. As well, Registrants will be given the option to add activity for any participant under their account and Registered in the active Club.
- This new feature replaces the Multi-participant form that has been removed from the Summary tab under the Activity form section.

Many more updates are coming and will be announced and documented as these features become available.

For more information or clarification, please contact support@countingopinions.com

Thank you for your confidence.

Counting Opinions.